

AROGREEN

PRIVACY POLICY

Confidentiality and security are primary values for AROGREEN, S.L. ,and consequently, we assume the commitment to guarantee the User's privacy at all times and not to collect unnecessary information. Below, we provide all the necessary information about our Privacy Policy about the Personal Data we collect from you, explaining:

- Who is responsible for the processing of your data.
- For what purposes we collect the data we request.
- What is the legitimacy for its treatment.
- How long we keep them.
- To which recipients are your data communicated.
- What are your rights.

1. RESPONSIBLE FOR THE TREATMENT

AROGREEN, S.L.

B67503540

Vallserrat Street, number 167

08635 (Sant Esteve de Sesrovires) - Barcelona

hello@arogreen.com

From now on "Arogreen", "We" or the "Responsible for Treatment".

2. PERSONAL DATA

This privacy policy covers all data collected and used by us through our website www.arogreen.com (After this, the Web or Arogreen, interchangeably).

Personal Data refers to any information or data that can identify you directly or indirectly. Personal Data includes information such as your first and last name or email, among others. It could also include unique numerical identifiers such as the IP address of your computer, as well as information we obtain through cookies.

This privacy policy covers all personal data collected and used by Arogreen.

As a result of this, the user (you) guarantees that the Personal Data provided is true and accurate and undertakes to notify any change or modification thereof. Any loss or damage caused to the Website, the Data Controller, or any third party through the communication of erroneous,

inaccurate, or incomplete information on the web forms will be the sole responsibility of the user.

We may collect or receive your data through our website. In some cases, you provide us with your Personal Data directly (when filling out the forms available on the website), or in other cases, we collect them (for example, using cookies to understand how you use our website).

3. PURPOSES, LEGITIMATION, TYPE OF DATA AND CONSERVATION OF DATA PROCESSING

Purpose of the treatment:

- Provide a means for you to contact us.

- To identify and provide information regarding the services you have been interested in, as well as provide the requested information.

- Send you commercial communications and advertising to inform you of our products and services, including by electronic means.

Legitimation:

- The legitimate interest of Arogreen.

- Your express consent for sending commercial communications and advertising.

Personal data that is collected:

- First name
- Contact email

We also inform you that in the contact form, we have provided a free field box so that the user can leave his note or message. If the user has personal data in these boxes, they will be treated in accordance with this privacy policy.

Term of conservation of your data:

Once your request is resolved through our form or answered by email if you have not generated a new treatment, and in case you have accepted to receive commercial shipments until you request the cancellation of them.

We may retain some personal data to comply with our legal or regulatory obligations, as well as to administer our rights (for example, to enforce our claims before the Courts) or for statistical

or historical purposes. When we no longer need to use your data, they will be removed from our systems and records or anonymized so that we can no longer identify them.

4. OBLIGATION TO FACILITATE YOUR PERSONAL DATA AND CONSEQUENCES OF NOT DOING IT

The requested personal data is necessary to manage your requests and/or send the requested information, so if you do not provide them, we will not be able to serve you correctly or provide the services you have requested.

In any case, we reserve the right to decide whether or not to incorporate your data and other information into our databases.

5. RECIPIENTS OF YOUR DATA

Your data is confidential and will not be transferred to third parties unless there is a legal obligation.

6. RIGHTS CONCERNING YOUR PERSONAL DATA

Any person can withdraw their consent at any time, when it has been granted for the processing of their data. In no case, the withdrawal of this consent conditions the execution of the subscription contract or the relationships generated previously.

You can also exercise the following rights:

- Request access to your personal data or its rectification when they are inaccurate.
- Request its deletion when, among other reasons, the data is no longer necessary for the purposes for which it was collected.
- Request the limitation of your treatment in certain circumstances.
- Request opposition to the processing of your data for reasons related to your particular situation.
- Request the portability of the data in the cases provided in the regulations.
- Other rights recognized in the applicable regulations.

Where and how to request your Rights: Using a letter addressed to the person in charge to your postal or electronic address (indicated in point 1), indicating the reference “Personal Data”, specifying the right that you want to exercise and regarding what personal data.

In case of divergences with the company in relation to the processing of your data, you can file a claim with the Data Protection Agency (www.agpd.es).

7. SECURITY OF YOUR PERSONAL DATA

Intending to safeguard the security of your personal data, we inform you that we have adopted all the necessary technical and organizational measures to guarantee the security of the personal data supplied from its alteration, loss, and unauthorized treatments or access.

8. UPDATE OF YOUR DATA

It is vital that so that we can keep your personal data updated, inform us whenever there has been any modification in them. Otherwise, we do not respond to the veracity of them.

We are not responsible for the privacy policy regarding personal data that you may provide to third parties through the links available on our platform.

9. CONTACT

If you have any questions or concerns about the way we treat and use your personal data or wish to exercise any of the rights described above, please contact hello@arogreen.com

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